

## **Terms & Conditions**

- 1. JMH Lawn Care & Landscaping agrees to provide accepted services in a professional and timely manner over the course of the year.
- 2. Invoices for regularly scheduled services will be sent on the last day of the month in which the services were rendered. One time services will be billed immediately upon completion and payment terms will be clearly stated on each invoice or estimate.
- 3. In order to avoid a \$25.00 late payment fee, payment must be made within either 15 or 30 days from the date of the invoice. The payments terms are clearly specified on the estimate executed by all parties as well as the invoice. This fee will be assessed each month until the outstanding balance is paid in full.
- 4. Bounced checks are subject to a \$25 bank fee.
- 5. Declined credit cards are subject to a \$25 office fee.
- 6. Customers are asked to correspond with JMH Lawn Care & Landscaping through either phone calls, e-mail, and/or mail. Unfortunately, messages sent via text will not be the best method of communication.
- 7. Jobs estimated at \$400 or more, will require a 50% deposit. Accepted forms of payment include cash, check or a credit card. The deposit will be due at the time of signed estimate.
- 8. Estimates are valid for 30 days from the date of the initial estimate. JMH Lawn Care & Landscaping reserves the right to withdraw its estimate at any time.
- 9. Estimates are subject to change.
- 10. Any and all work to be performed will be contained within the terms of the estimate executed by both JMH Lawn Care & Landscaping and the customer. To avoid any misunderstanding or miscommunication, no verbal agreements will be enforceable.
- 11. Any existing agreement between JMH Lawn Care & Landscaping and the customer will remain in full force and auto renews until cancelled. Any cancellation by the customer will need to be done in writing and sent via e-mail or mail to JMH Lawn Care & Landscaping office for scheduling updates.
- 12. Prior to our scheduled service date, we ask the property owner to remove all pet waste from the property. JMH Lawn Care & Landscaping will not perform services until the waste has been removed.
- 13. From time to time, JMH Lawn Care & Landscaping reserves the right to change your scheduled service date of your property due to holidays, weather conditions and any other unforeseen circumstances.
- 14. Any and all requests for additional services or pertinent information in need of updating (i.e., address, e-mail or phone changes, etc.) should not be communicated to our associate servicing the property. Please contact JMH Lawn Care & Landscaping via phone, e-mail or mail. This limits miscommunication and the chance of the information not being relayed.
- 15. Additional and/or extra work should be requested via phone, e-mail or mail. The additional work will then be placed on our upcoming schedule. JMH Lawn Care & Landscaping associates are not able to add additional work to their existing work day.
- 16. If customer has not paid an invoice for more than ninety (90) days, JMH Lawn Care & Landscaping may refer collection of the unpaid amount to an attorney or collections agency. If customer's unpaid invoices are referred to an attorney or collecting agency, customer shall pay all accumulated fees associated with unpaid debts.
- 17. Terms and conditions are subject to change without notice.